

Plan year 1 (2021-2022)

Note 1: National Resilience is excluded from the below because funding and deliverables are managed separately.

Community Risk Programme	2021-22
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Assists FRSs in focusing resources on activities where they will have the greatest impact on reducing and mitigating risk and vulnerabilities in their communities.

Activity/project		Due date
Programme Office	Programme resources. Staff, training, equipment, expenses etc.	Ongoing
Definition of Risk	This work extends the report and methodology into a digital toolkit that can be utilised by FRSs across the UK.	Mar-22
CRMP Guidance	Continue with the development and commissioning of guidance to support the different phases of the Community Risk Management strategic framework	Dec-21
CRMP Competencies	Provide the competency requirements for those in an FRS who build the community risk management plan, and for those who direct the development of the plan and communicate it to stakeholders.	Mar-23
Economic and Social Value of UK FRS	Phase 3, Deliver a digital version of the reporting toolset that was delivered in phase 2.	Jun-22
Evaluation of fire interventions	Currently being scoped – purpose is to establish a national process that includes tools and guidance to evaluate fire intervention activities	TBC

People Programme	2021-22
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Supporting FRSs to invest in people by providing good practice guidance, tools and improvements at a national level for local implementation. Focusing on supporting a positive working culture by inspiring leadership, embedding equality, diversity and inclusion as well as nurturing diverse talent, and caring for the health and well-being of staff.

Activity/project		Due date
Programme Office	Programme resources (including maintenance of apprenticeships). Staff, training, equipment, expenses etc.	Ongoing
Recruitment	Review of firefighter selection and a hub of tools, guidance and development of a fire standard to embed other products from EDI and Leadership projects into recruitment processes.	Sept-22
Working Patterns (Sustainability of On-Call)	Review of the traditional duty systems and the scope for change to understand how working patterns need to transform in the coming decade.	Mar-22
Review of NOS (and further Competency Projects)	Develop a new agile professional framework that brings consistency to improving competency, and flexibility to best meet the needs of local communities.	TBC
Leadership	Develop good practice, tools and programmes within the leadership hub to nurture the leaders of tomorrow along with related fire standards.	Mar-22
Equality, Diversity and Inclusion	Build a hub of tools and guidance to support the adoption of good practice in equality, diversity and inclusion, embedding these through networks and upskilling.	Mar-22
Maturity Models	Work with relevant projects to draw together maturity models to support services in self-assessment and improvement across workforce development.	Sept-21
Direct Entry Pathways	Create a direct entry route into fire organisations for operational roles above firefighter level.	Sept-22
Supervisory Leadership Development Programme	Create a development programme to nurture leadership at the first level of management with an FRS organisation.	Sept-22
Evidence for Health and Wellbeing	Support FRSs in meeting the physical and mental wellbeing needs of the workforce by reviewing and developing the evidence base upon which improvements can be made.	Mar-23

Digital & Data	2021-22
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Driving national consistency in the identification, implementation and use of digital capability; make our workforce digitally literate; shift demand for services to online channels where feasible; and to maximise the use of data to drive operational excellence.

Activity/project		Due date
Programme Office	Programme resources. Staff, training, equipment, expenses etc	Ongoing
Digital transformation strategy – Target Operating Model*	To develop an approach to and mechanism for capability improvement across the service, including which identification of the Current State, Target State, Change Scope and Delivery Scope to enable delivery of significant capability improvement and digital transformation.	Mar 22

National Data Hub (year 1 of 2)	Establish an NFCC data hub to capture and analyse FRS data at the national level, establish data standards, access to and integration of relevant third-party datasets.	Mar-22
Digital transformation projects	Digital transformation projects that will be identified as a result of the digital transformation strategy	Ongoing

* NB - The outcome of the Target Operating Model work and scoping for the NDH will be brought back to Steering Group once they are complete, to consider further investment subject to available funding.

Prevention Programme	2021-22
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Targeted prevention activity, based on the outcome of community risk management planning, prevents adverse effect on the public and vulnerable groups, and positively contributes to the social and economic prosperity of the community.

Activity/project		Due date
Core activity		
Programme Office	Programme resources. Staff, training, equipment, expenses etc.	Ongoing
Public Health England shared role	80% cost of a shared role with PHE.	Mar-22
Prevention Research	Gain a deeper understanding about the causal factors of fires and non-fire incidents, and the reasons why, in order to inform new or enhanced prevention activity	Mar-22
Person Centred Approach	Roll out the person-centred framework to the UK fire and rescue service	Mar-22
Prevention Fire Standards	Produce an overarching fire standard for an FRS's overall approach to prevention.	Mar-22
Children and Young People activity		
CYP programme office	Programme resources. Staff, training, equipment, expenses etc.	Ongoing
Fire Cadets	Further development and maintenance of Fire Cadet Awards and associated resources. Maintenance of Fire Cadet website. Continued roll-out of digital platform "Fire Cadet Manager".	Ongoing
Juvenile fire setters	Continued delivery of train the trainer Fire setters package including development of digital resources to support virtual delivery. Development and distribution of physical resources to be used in fire setter interventions.	Ongoing

Princes Trust	Facilitate increased access to NEET young people and ability to influence some of the harder to reach communities through delivery or participation in Princes Trust programmes. Sharing information regarding possible funding opportunities. Development of resources to deliver Hybrid product and maintain funding levels for some PT programmes.	Ongoing
Staywise education platform	Consistency in the delivery of safety messages and reduced duplication of resource through a single website hosting all the safety messages and resources from the emergency services and related partners.	Ongoing
Safeguarding adults and children	Provision of national guidance and training to assist FRSs to be fully compliant in their safeguarding responsibilities and legal requirements.	Ongoing
Early intervention	Maintain current mapping information and develop modules that make up an early Intervention framework. Provide best practice guides and evaluation framework.	Ongoing
CYP guidance	Continue to develop guidance that supports the delivery of engagement and interventions with CYP by FRSs.	Ongoing

Protection	2021-22
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Provides the link between FRSs and Government by representing the collective views and expert technical advice of FRSs whilst promoting best practice and advising Government. Identifies new trends and emerging risks, ensuring that the lessons identified by fire services are shared nationally and are used to update national protection guidance. Promotes a consistent and co-ordinated approach to fire safety regulation. Supports and promotes the swift remediation of buildings while also supporting the Governments reform agenda and provides NFCC capacity to deal with new and emerging demands.

Activity/project		Due date
Developing a risk-based framework and protection based operational guidance	Develop guidance relating to Risk Based Inspection Programmes as outlined in milestones	Mar-22
Increasing capacity short-term	Engage with and support services to produce a comprehensive uplift spending plan against which planned expenditure can be reported.	Mar-22

Increasing capability long-term	Drive FRS interaction with Local Authority Building Control (LABC) Virtual Learning Environment for Continuing Professional Development (CPD) and produce monthly and quarterly reporting	Ongoing
Improving legal support for FRSs	Provide legal support through peer review and guidance to national FRS	Sep-21
Alignment of FRS Data	Collate and analyse quarterly FRS data on their use of the uplift funding for protection activity including accreditation	Mar-22
Provide professional and technical protection advice to UK FRS to inform the future regulatory system for building safety	Promoting and keeping under review core messages and position statements in line with review schedule	Ongoing
	NFCC to assist the HO in drawing up a framework for monitoring the impacts of the FSA and Uplift funding	Mar-22
	Prepare national FRS for the implementation of Fire Safety Bill	Sep-21
To support and promote the swift remediation of buildings	Revise Local Authorities Coordinators of Regulatory Services (LACORS) protocol between FRS and Local Authorities in High rise residential buildings to be published in Q2 2021	Sep-21
	Oversee the effective conclusion of Building Risk Review (BRR) in December 2021	Mar-22
Promote consistency, coordination and a joined-up approach to fire safety regulation across FRS	Initiate one collaborative project seeking to improve protection working in areas of enforcement and fire engineering	Mar-22
	Regular business as usual communications; regular newsletters; press lines; media queries; use of digital platforms	Ongoing
	Engage with protection stakeholders, producing quarterly reports including government partners in a timely manner	Ongoing
Manage new and emerging Protection demands during 2021-22	Respond to emerging consultations to meet set deadlines	Ongoing
	Review of the COVID-19 guidance documents produced for FRSs on conducting protection activity in lockdown	Sep-21

Providing a National Infrastructure for Protection	Create and publish national best practice protection guidance, learning and training materials within agreed time parameters (case by case basis)	Ongoing
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Procurement	2021-22
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Promotes the use of standardised requirements and specifications that are operationally driven rather than procurement-led to ensure value for money for FRSs.

Activity/project		Due date
Programme Office	Programme resources. Staff, training, equipment, expenses etc	Ongoing
Collection of spend data from each FRS.	Obtain raw spend data from each FRS and classify to enable further analysis by Blue Light Commercial Organisation	Oct 21
Spend Data Analysis	Analyse historical and future forecast spend data through the Blue Light Commercial Organisation to determine priority areas of influential third party spend for commercial transformation. Opportunity to collaborate across Police and Fire, align spend and savings methodologies across the blue light agencies	Feb-22
National Category Strategies	Interim professional support in the absence of continued commitment from resources within the Sector or support from Blue Light Commercial	Mar-22
National Category Leads	Secure national Category Leads from within the Sector	Apr-21
Technical subject matter expertise	The programme relies on operational technical expertise to deliver National collaborative arrangements. This expertise predominantly sits within operational and PPE/clothing categories and the aim is to ensure that the tacit knowledge of the SME is shared with the wider technical resource across the Sector	Apr-21
Single e-sourcing portal/contract register.	Collaboration with Police via Blue Light Commercial Organisation to move all FRS and Police to one single e-sourcing portal/contracts register	Nov-21
Blue Light Commercial for collaborative projects.	Blue Light Commercial Organisation becomes established to commission collaborative projects via the Organisation to assist in accelerating commercial reform	Mar-22
Legal documentation.	Review of standard templates (contract T&C's; tender documentation; procurement policy)	Nov-21

Quality and standards	2021-22
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Identifies and develops Fire standards that support the professional standards of FRSs.

Activity/project		Due date
Programme Office	Programme resources. Staff, training, equipment, expenses etc.	Ongoing
Phase Two Fire Standards (2021-22)	Phase Two Fire Standards, including supporting the Board and website.	Apr-22
Organisational learning	Project at initial investigation stage further research required	TBC

Portfolio Office	2021-22
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Centrally coordinate the strategic alignment, prioritisation and selection of projects and programmes; manage the portfolio management framework; provide progress tracking and monitoring of projects and programmes on behalf of NFCC Steering Group and Full Council

Activity/project		Due date
Portfolio coordination	Administrative support; reporting; portfolio RAID management; integrated planning	Ongoing
Quality assurance	Provide consistent assurance of products to ensure quality delivery into Services in line with Portfolio governance	Ongoing
Communications	Ensure controlled, consistent and standardised communications with stakeholders, taking comms pressures off individual programmes	Ongoing
Procurement and resource management	Support improvement delivery through the centralised and standardised management of resource and procurement including procurement frameworks and supplier management	Ongoing
Benefits management	Identify and manage portfolio-level benefits, ensuring alignment to Programme benefits and delivery of products that provide value to Services in line with their needs	Ongoing

Implementation and Content	2021-22
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Business change support. Interact with fire and rescue services and partners to understand needs, improve requirements and tailor support. Implementation support from the NFCC to services will support the drive for continuous improvement and consistency of approach.

Activity/project		Due date
Content Activity		
Programme Office	Team resources. Staff, training, equipment, expenses etc	Ongoing
Strategic Improvement Centre - Content Management	The ongoing development, support and maintenance of NFCC portfolio products. Ongoing maintenance of products on the ukfrs.com platform.	Ongoing
Strategic Improvement Centre - Fire Control Room	Produce a suite of National Operational Learning targeted at Fire Control Rooms, to support standardisation and assist in the sharing of good practice. Project completion and handover to BAU Q1 22/23	Mar-23
Strategic improvement centre - National Operational Learning	Collate and analyse National Operational Learning, support the NOL User Group, and contribute to the maintenance of National Operational Guidance	Ongoing
Implementation Activity		
Activity/project		Due date
Programme Office	Team resources. Staff, training, equipment, expenses etc	Ongoing
Implementation support	Business change support. Collate benefits identification to ensure that improvement is being achieved. Monitor and report progress.	Ongoing

NFCC Central Team	2021-22
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Provide Home Office Grant funded activities of the NFCC Central Team

Activity/project		Due date
Central team	Provide Home Office Grant funded activities of the NFCC Central Team such as ongoing support and advice for NFCC activities. Managing relationship with Trustees and external	Ongoing

	stakeholders to ensure they are sighted on progress and aware of any emerging risks or issues that may affect deliverables.	
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