		Mod	el Risk	Asse	ssmen	t		Ref no.	COVID-19	
Activ	vity		The delivery of essential items (vulnerable persons) during period of COVID 19					Status		This is an NFCC generic national risk assessment
Loca	ation							Initial assess.		provided in respect of The delivery of essential items
Sect	tion							Reviewed		(vulnerable persons) during
Asse	essed by					Specific		Next review	Monthly or following changes, including to relevant guidance, which may alter residual risk rating.	period of COVID 19 activity and any necessary local variations will be agreed through the local health and safety structures.
Role	e /No/Dept.					Generic	; X	Version no.	1.5	
					Likelihood	hood				
	Severit	tv	1.		3.	4.	5.		Risk Ratin	g
		,	Very Unlikely	Unlikely	Possible	Likely	Almost Certain	Low Risk	Proceed	
1	No Injur	у	1	2	3	4	5	1-5	Tibleed	
2	First Aid		2	4	6	8	10	Medium Risk	Review control m	easures - proceed
3	7 Day In	jury	3	6	9	12	15	6-12		easures - proceeu
4	Major In	jury	4	8	12	16	20	High risk	Do Not Proceed	
5	Fatality		5	10	15	20	25	15-25	De Not i rocced	
					MEA	SURES OF		OD (PROBABILITY)		
L	EVEL	DE	SCRIPTOR	C	HANCE				DESCRIPTION	
	1	Ve	ry unlikely	C	) to 4%		Т	he injury/event may c	occur only in exceptional o	ircumstances.
	2		Unlikely	5	to 24%			The injury/ev	ent could occur at some t	ime.
	3	Possible 25 to 64% The injury/event should occur at some time.								time.

3Possible25 to 64%The injury/event should occur at some time.4Likely65 to 94%The injury/event is expected to occur in most circumstances.5Almost Certain95 to 100%The injury/event will occur in most circumstances.

		MEASURES OF SEVERITY (CONSEQUENCE)
LEVEL	DESCRIPTOR	DESCRIPTION
1	Negligible	Minor local first aid treatment (e.g. minor cuts/abrasions) causing minimal work interruption
2	Slight	Injury requiring formal first aider treatment causing interruption of work for 7 days or less. Moderate financial loss
3	Moderate	RIDDOR lost-time injuries. Medical treatment required. Moderate environmental implications. High financial loss. Moderate loss of reputation. Moderate business interruption.
4	Major	Major disabling injuries. High environmental implications. Major financial loss. Major loss of reputation. Major business interruption.
5	Catastrophic	Single or multiple deaths involving any persons.

			Person at Risk		Ris	sk Rat	ing			ew Ris Rating	
Activity	Hazard	Potential consequences	1-FRS 2-Public 3-Other blue light 4-Other e.g. specialist	Agreed Existing Control Measures	L	X S =	RR	Additional Control Measures	L	X S = I	R
Selection of correct staff	Inappropriate selection of staff.	<ul> <li>Minor injury</li> <li>Physiological stress</li> <li>Inappropriate planning leading to inappropriate actions being taken</li> <li>Inability to carry out required activities</li> <li>Reputational damage to the Service</li> </ul>	1, 2	<ul> <li>Early engagement of safety representatives via joint H&amp;S committee meetings to assist in highlighting selection in correct staff</li> <li>Personnel to be fit and able to undertake the activity e.g. not from an identified vulnerable group</li> <li>Volunteers to be instructed that those who during this activity have had close contact (as defined in official guidance) with a confirmed COVID-19 patient should inform their appropriate manager</li> <li>Driving licence checks prior to activity commencing</li> <li>Fire cover should not be reduced or crewing levels altered to undertake the activity</li> <li>Volunteers to be suitably trained to conduct identified work for the agreed activity.</li> <li>Activity to be monitored and reviewed by enabling FRS</li> </ul>	1	2	2				
Preparation for activity prior to attending mobilising venues	Fatigue prior to commencement of activity which will impact on performance	<ul> <li>Inappropriate preparation leading to inappropriate actions being taken</li> <li>Minor injury</li> <li>Physiological stress</li> <li>Reputational damage to the Service</li> </ul>	1, 2	<ul> <li>Sufficient rest before attending work to undertake activity.</li> <li>Early engagement of safety representatives via joint H&amp;S committee meetings to assist in highlighting safe systems of work</li> <li>Staff to be aware of the need to be sufficiently nourished and hydrated prior to attendance at workplace</li> <li>Staff to be instructed that those who during this activity have had close contact (as defined in official guidance) with a confirmed COVID-19 patient should inform their appropriate manager</li> </ul>	1	1	1				

Working with other agencies. Attending/working from unfamiliar venues (collecting food parcels/medicines etc)	Unfamiliarity with location layout and facilities.	<ul> <li>Slip, trips and falls</li> <li>Minor injury</li> <li>Musculoskeletal injury</li> <li>Inability to continue with activities</li> <li>Potential exposure to COVID-19</li> </ul>	1, 2, 4	<ul> <li>Adhere to working time directive to ensure excessive hours are not worked.</li> <li>Activity to be monitored and reviewed by enabling FRS</li> <li>Identify buildings/parts of buildings (designated room/s) being utilised for the activity</li> <li>Induction of building including information on evacuation procedures.</li> <li>Lighting provision</li> <li>Pedestrian routes identified</li> <li>Safety brief and premise rules.</li> <li>Access fobs be issued where required.</li> <li>First aid/Welfare facilities.</li> <li>Location of defibrillator</li> <li>Individuals to be briefed in advance not to attend if showing signs and symptoms of COVID-19.</li> <li>Social distance guidance for 2 metre social distancing to be adhered to wherever possible.</li> <li>Relevant PPE to be worn whilst undertaking this task as detailed in Section A1</li> </ul>	1	2	2		
	Lack of understanding of agency specific terminology	<ul> <li>Wrong procedures undertaken</li> <li>Frustration</li> <li>Delay in getting to work</li> </ul>	1, 4	<ul> <li>Training</li> <li>Briefing explaining glossary of terminology</li> </ul>	1	1	1		
Loading vehicle with supplies for delivery to vulnerable person/s	Poor lifting technique for heavy objects and/or moving equipment	<ul> <li>Slips, trips and falls</li> <li>Minor Injury</li> <li>Strains and sprains</li> <li>Musculoskeletal injury</li> <li>Major injury</li> </ul>	1&4	<ul> <li>Health and safety briefing to reiterate points in A2</li> <li>Manual Handling training</li> <li>Sort loads into manageable sizes</li> <li>Use mechanical lifting/carrying aids at all times when available</li> <li>Team lifting/carrying</li> <li>Predetermined travel routes</li> <li>PPE for manual handling appropriate to the activity e.g. gloves, safety boots etc</li> <li>Avoid manual handling if possible</li> <li>Ensure all group manual handling activities are co- ordinated</li> <li>Utilise any carrying handles</li> <li>Adhere to safe lifting weight signage</li> </ul>	1	4	4		

Vehicle checks prior to driving the vehicle	Non- roadworthy/non familiar vehicle being utilised for deliveries	<ul> <li>Vehicle Collison</li> <li>Minor Injury</li> <li>Major injury</li> <li>Adverse effect on FRS responders' mental health and wellbeing</li> <li>Reputational damage to the Service</li> </ul>	1, 2	<ul> <li>Driving licence checks prior to activity commencing</li> <li>Vehicle familiarisation training</li> <li>Vehicle inspection and checks completed and recorded at start of each duty period</li> <li>Training on all equipment that FRS personnel will use or be exposed to prior to activity commencing.</li> <li>Ensure staff have support available for advice with regards to occupational health needs.</li> <li>Access to FRS Occ. Health facilities</li> </ul>	1	4	4		
Routine driving undertaking the activity	RTC	<ul> <li>Major Injury</li> <li>Major vehicle damage</li> <li>Minor Injury</li> <li>Driver fatigue</li> <li>Adverse effect on FRS responders' mental health and wellbeing</li> <li>Loss of life</li> <li>Reputational damage to the Service</li> </ul>	1, 2	<ul> <li>Full induction, information and training session including familiarisation driving session</li> <li>FRS assessed drivers only to be considered for driving activities</li> <li>All vehicles confirmed as road worthy by start of shift, tested and recorded as such.</li> <li>Vehicle is secure (lockers and doors closed) and safe to drive</li> <li>Use of seat belts</li> <li>Awareness of road and weather conditions</li> <li>Adhere to road traffic act (No FRS exemptions)</li> <li>Driving licence checks prior to activity commencing</li> <li>Drivers to be aware of the process for the reporting of RTC's in Service vehicles</li> <li>Ensure staff have access available for advice with regards to occupational health needs.</li> </ul>	1	4	4		
Low speed manoeuvring on arrival at site of vulnerable person/s	Collisions with others/objects	<ul> <li>Minor vehicle damage</li> <li>Minor Injury</li> <li>Reputational damage to the Service</li> </ul>	1, 2	<ul> <li>Driving licence checks prior to activity commencing</li> <li>Familiarisation training</li> <li>Vehicle inspection and checks completed and recorded at start of each duty period</li> <li>Adherence to the road traffic act at all times</li> <li>Adherence to local/on-site speed restriction</li> <li>Appoint colleague to assist as banks person with manoeuvre outside of vehicle and using hand gestures where required.</li> <li>Adhere to agreed signals from appointed banks person</li> </ul>	1	3	3		

				<ul> <li>Any occurrences of collision will be reported and dealt through fire service procedures and H&amp;S team (which will include FBU H&amp;S Rep) also informed which will inform a review of this risk assessment</li> </ul>					
Dismounting the vehicle, gathering up of parcel/s and delivering of parcels to vulnerable persons	Hit by moving traffic	<ul> <li>Major Injury</li> <li>Minor Injury</li> <li>Damage to/loss of parcels</li> <li>Reputational damage to the Service</li> </ul>	1, 2	<ul> <li>Health and Safety brief to reiterate points in in section A2</li> <li>Training and instruction</li> <li>Route planning</li> <li>Use of vehicle hazard lights.</li> <li>Use of Hi-Viz jackets at all times.</li> <li>Safe dismount from vehicle (kerb side).</li> <li>Deliveries to be made during daylight hours wherever possible</li> </ul>	1	5	5		
	Parcel size/shape/load inappropriate for carrying	<ul> <li>Uncontrolled descent of parcel</li> <li>Damage to parcel</li> <li>Musculoskeletal injuries</li> <li>Strains and sprains</li> <li>Minor injuries</li> <li>Failure to deliver items</li> <li>Reputational damage to the Service</li> </ul>	1	<ul> <li>Health and Safety brief to reiterate points in in section A2</li> <li>Manual Handling training</li> <li>Sort loads into manageable sizes</li> <li>Consider use of mechanical carrying aids</li> <li>Team lifting/carrying</li> <li>Pre-determined travel routes</li> <li>Deliveries to be made during daylight hours wherever possible</li> </ul>	1	2	2		
	Arrival of FRS Personnel Causing Distress to the Occupier	<ul> <li>Uncontrolled descent of parcel</li> <li>Damage to parcel</li> <li>Minor Injury</li> <li>Psychological Distress</li> <li>Failure to deliver items</li> <li>Increased vulnerability of recipient</li> <li>Reputational damage to the Service</li> </ul>	1, 2	<ul> <li>Health and Safety brief to reiterate points in in section A2</li> <li>Ensure the occupier/carer is aware of the time of arrival of parcel delivery whenever possible.</li> <li>Use of recipients' name</li> <li>Personnel to show occupier Service ID</li> <li>Maintain social distancing</li> <li>Personnel to have access to mobile phone</li> <li>Withdraw and attempt to contact parcel recipient by other means</li> </ul>	2	2	4		
	Occupier is volatile and unpredictable	<ul> <li>Psychological Distress</li> <li>Verbal abuse</li> <li>Physical assault</li> <li>Violence and intimidation</li> <li>Stress</li> <li>Anxiety</li> </ul>	1, 2	<ul> <li>Health and Safety brief to reiterate points in in section A2</li> <li>Ensure the occupier/carer is aware of the time of arrival of parcel delivery whenever possible.</li> <li>Use of recipients' name</li> <li>Personnel to show occupier Service ID</li> <li>Maintain social distancing</li> </ul>	2	3	6		

	<ul> <li>Other psychological Injury</li> <li>Failure to deliver items</li> <li>Increased vulnerability of recipient</li> <li>Uncontrolled descent of parcel</li> <li>Damage to parcel</li> <li>Minor Injury</li> <li>Major Injury</li> </ul>		<ul> <li>Personnel to have access to mobile phone</li> <li>Withdraw to place of safety</li> <li>Remain inside vehicle</li> <li>Crews debriefed before end of every shift</li> <li>Ensure staff have support available for advice with regards to occupational health needs.</li> <li>Access to FRS Occ. Health facilities</li> <li>Withdraw from hazard area and attempt to contact parcel recipient by other means</li> <li>Working in teams of 2 wherever possible</li> <li>Ensure contact with control</li> <li>Request police attendance</li> <li>Record as an act of violence at work/known hazard and log for future attendances</li> <li>Health and Safety brief to reiterate points in in section A2</li> </ul>					
Delivering items to vulnerable person with possible or confirmed exposure to COVID19 virus	<ul> <li>Impact on day to day work</li> <li>Increased risk of spreading the COVID 19 infection</li> <li>Adverse effect on FRS responders' mental health and wellbeing</li> <li>Loss of working time.</li> <li>Impact on an operational response</li> <li>Major illness</li> <li>Loss of life</li> <li>Adverse impact on the NHS</li> <li>Reputational damage to the Service</li> </ul>	1	<ul> <li>Training</li> <li>The Health and Safety briefing to include roles &amp; responsibilities plus first aid/welfare arrangements</li> <li>All activities will be under supervision by competent person/s</li> <li>COVID 19 PPE as outlined in section A1</li> <li>Face fit testing of RPE</li> <li>Provision of clinical waste bag</li> <li>Disposable PPE must be placed in the clinical waste bag for disposal after each use</li> <li>Cordons</li> <li>Keeping a minimum distance from individuals of 2 metres</li> <li>Personal hygiene - washing hands, use of hand sanitising gels.</li> <li>Existing injuries to be covered</li> <li>Ensure staff have access available for advice with regards to occupational health needs.</li> <li>Adhere to home care guidance referred to in Section B</li> <li>Work wear considered to be contaminated must be</li> </ul>	2	3	6		

			laundered by a professional					
			<ul> <li>body</li> <li>'Ensure contaminated PPE is treated as medical waste.</li> <li>Any confirmed contamination to be treated under RIDDOR.</li> <li>Staff to be instructed that those who during this activity have had close contact (as defined in official guidance) with a confirmed COVID-19 patient should inform their appropriate manager</li> <li>Any suspected contamination from a member of the public must be recorded as a safety event and the risk assessment reviewed to consider additional control measures</li> </ul>					
FRS personnel transmitting disease/virus to vulnerable person/s	<ul> <li>Reputational damage to the Service</li> <li>Increased risk of spreading the COVID 19 infection wider</li> <li>Adverse effect on FRS responders' mental health and wellbeing</li> <li>Major illness</li> <li>Loss of life</li> <li>Adverse impact on the NHS</li> </ul>	1, 2	<ul> <li>Control measures</li> <li>Early engagement of safety representatives via joint H&amp;S committee meetings to assist in highlighting safe systems of work</li> <li>Health and safety briefing/inductions when attending workplace prior to conducting activity, this to cover all SSOW and RA control measures</li> <li>Individuals to be briefed in advance not to attend workplace if showing signs and symptoms of COVID-19.</li> <li>Relevant PPE to be worn whilst undertaking this task as detailed in Section A1</li> <li>Provision of clinical waste bag</li> <li>Disposable PPE must be placed in the clinical waste bag for disposal after each use</li> <li>Social distance guidance for 2 metre social distancing to be adhered to at all times.</li> <li>If personnel become symptomatic they will self- isolate and follow test and trace guidance</li> <li>If personnel become symptomatic whilst delivering to vulnerable persons the activity is to cease immediately</li> </ul>	1	5	5		

Occupier requiring urgent medical attention	<ul> <li>Adverse effect on FRS responders' mental health and wellbeing</li> <li>Stress</li> <li>Anxiety</li> <li>Infection.</li> <li>Loss of working time.</li> <li>Worsening of the patient's condition due to undue delay</li> <li>Impact on an operational response.</li> <li>Spreading an infection and/ or bio-hazard.</li> <li>Potential exposure to COVID 19 virus</li> <li>Spreading an infection/bio-hazard within the FRS family</li> <li>Loss of life</li> <li>Reputational damage to the Service</li> </ul>	1 & 2	<ul> <li>Health and Safety brief to reiterate points in in section A2</li> <li>Request attendance of ambulance via 999</li> <li>Provide first aid only if safe to do so in requisite PPE see A1</li> <li>Do NOT perform rescue breaths or mouth-to-mouth resuscitation</li> <li>Ensure staff have support available for advice with regards to occupational health needs.</li> <li>Access to FRS Occ Health facilities</li> <li>First aid/trauma training.</li> <li>Adhere to home care guidance. See Section B</li> <li>Maintain a minimum distance from individuals of 2 metres wherever possible</li> <li>If COVID 19 is suspected, then ensure COVID 19 PPE is worn</li> <li>Face fit testing of RPE</li> <li>Ensure donning and doffing procedure is strictly adhered to. See Section B</li> <li>Provision of clinical waste bag</li> <li>Disposable PPE must be placed in the clinical waste bag for disposal after each use</li> <li>Work wear considered to be contaminated must be laundered by a professional body</li> <li>Ensure contaminated PPE is treated as medical waste</li> <li>Personal hygiene - washing hands, use of hand sanitising gels.</li> <li>Any suspected contamination from a member of the public must be recorded as a safety event and the risk assessment reviewed to consider additional control measures.</li> </ul>	2	3	6		
Entering the premise	<ul> <li>Adverse effect on FRS responder's mental health and wellbeing</li> <li>Stress</li> <li>Anxiety</li> <li>Infection.</li> <li>Requirement to provide first aid to an occupant.</li> <li>Loss of working time.</li> </ul>	1 & 2	<ul> <li>Health and Safety brief to reiterate points in in section A2</li> <li>COVID 19 PPE as outlined in section A1</li> <li>Maintain a minimum distance from individuals of 2 metres wherever possible</li> <li>Request attendance of ambulance via 999</li> </ul>	2	3	6		

	<ul> <li>Impact on an operational response.</li> <li>Spreading an infection and/ or bio-hazard.</li> <li>Increased potential exposure to COVID 19 virus</li> <li>Spreading an infection/bio-hazard within the FRS family</li> <li>Loss of life</li> <li>Reputational damage to the Service</li> </ul>		<ul> <li>Provide first aid only if safe to do so in requisite PPE See Section A1</li> <li>If COVID 19 is suspected, then ensure COVID 19 PPE is worn</li> <li>Do NOT perform rescue breaths or mouth-to-mouth resuscitation</li> <li>Ensure staff have access available for advice with regards to occupational health needs.</li> <li>First aid/trauma training.</li> <li>Adhere to home care guidance. See Section B</li> <li>Face fit testing of RPE</li> <li>Ensure donning and doffing procedure is strictly adhered to. See Section B</li> <li>Provision of clinical waste bag</li> <li>Disposable PPE must be placed in the clinical waste bag for disposal after each use</li> <li>Work wear considered to be contaminated must be laundered by a professional body</li> <li>Ensure contaminated PPE is treated as medical waste</li> <li>Personal hygiene - washing hands, use of hand sanitising gels.</li> </ul>					
Attack by pets	<ul> <li>Bites</li> <li>Scratches</li> <li>Minor injury</li> <li>Illness/infection</li> <li>Uncontrolled descent of parcel</li> <li>Damage to parcel</li> <li>Failure to deliver items</li> <li>Increased vulnerability of recipient</li> <li>Psychological Distress</li> </ul>	1	<ul> <li>event and the risk assessment reviewed to consider additional control measures.</li> <li>Ensure the occupier/carer is aware of the time of arrival of parcel delivery whenever possible.</li> <li>Occupier requested to control/secure animal.</li> <li>Occupier requested to remove animal.</li> <li>Personnel to only deploy into the vicinity of the pet when the pet is under control such as is necessary to prevent any attack.</li> <li>Request attendance of additional resources if required (RSPCA, Vet etc.)</li> <li>First aid training</li> <li>Seek medical attention at all times.</li> </ul>	2	3	6		

Post-delivery activities	FRS personnel becoming infected or showing symptoms of an infection	<ul> <li>Adverse effect on FRS responders' mental health and wellbeing</li> <li>Loss of working time.</li> <li>Impact on an operational response.</li> <li>Spreading the infection within the FRS family</li> <li>Loss of life</li> <li>Impact on the NHS.</li> <li>Reputational damage to the Service</li> </ul>	1	<ul> <li>Ensure staff have support available for advice with regards to occupational health needs. Access to FRS Occ Health facilities</li> <li>Record premise as a known hazard for any future deliveries</li> <li>Follow self-isolation and test and trace guidance</li> <li>FRS personnel showing symptoms should immediately cease any further activity, follow self-isolation guidance and put themselves forward for a test are to be informed they will not return to work until they have received a negative test result.</li> <li>Staff put forward for a test are to be instructed that those who during this activity have had close contact (as defined in official guidance) with a confirmed COVID-19 patient should inform their appropriate manager</li> <li>Seek medical advice - NHS 111 or 999 if medical emergency.</li> <li>Inform partner agency and/or mobilising authority of suspected contamination risk</li> <li>Inform appropriate manager</li> <li>Provision of clinical waste bag Disposable PPE must be placed in the clinical waste bag for disposal after each use</li> <li>Access to professional counselling services will be communicated to all staff.</li> <li>Any confirmed contamination to be treated under RIDDOR</li> </ul>	1	5	5		
	FRS personnel becoming infected whilst cleaning FRS vehicle	<ul> <li>Infection from contamination</li> <li>Spreading the COVID 19 infection.</li> <li>Loss of working time</li> </ul>	1	<ul> <li>All activities will be under supervision by appropriate manager</li> <li>Appropriate equipment supplies provided at place of cleaning</li> <li>Routine cleaning of vehicle during shift</li> <li>Use of PPE including gloves, gown, face covering and eye protection</li> <li>Avoid touching areas of your face with your hands.</li> <li>Provision of clinical waste bag</li> </ul>	1	5	5		

Disrobing workwear at the end of shift	Cross- contamination	<ul> <li>Spreading the infection</li> <li>Taking the contamination home with you</li> <li>Contaminating family members</li> <li>Unwarranted impact on the NHS.</li> <li>Reputational damage to the Service</li> </ul>	1	<ul> <li>Disposable PPE must be placed in the clinical waste bag for disposal after each use</li> <li>Handover of non FRS supplied vehicles for supplier to clean as appropriate</li> <li>Establish clean &amp; dirty changing areas on site with warm water and soap</li> <li>Showering to take place at place of work</li> <li>Establish physical separation of clean and dirty areas</li> <li>Ensure donning and doffing procedure is strictly adhered to. See Section B</li> <li>Use of alcohol / sterile hand gels.</li> <li>Use the pre-arranged appropriate storage facilities for personal clothing</li> <li>Requirement for disposal point for contaminated PPE/ uniform etc.</li> </ul>	1	5	5		
	Contamination of personnel's work wear/personal clothing	<ul> <li>Spreading the infection</li> <li>Taking the contamination home with you</li> <li>Contaminating family members</li> <li>Unwarranted impact on the NHS.</li> </ul>	1	<ul> <li>Health and Safety brief to reiterate points in in section A2</li> <li>Work wear considered to be contaminated must be laundered by a professional body</li> <li>Establish clean &amp; dirty changing areas on site with warm water and soap wherever possible</li> <li>Ensure donning and doffing procedure is strictly adhered to. See Section B</li> <li>Appropriate storage facilities for personal clothing</li> <li>Change of clothes prior to travelling home</li> <li>Requirement for disposal point for contaminated PPE/ work wear etc.</li> </ul>	1	5	5		
Consideration and provision of welfare facilities	Inappropriate persons undertaking activities	<ul> <li>Adverse effect on FRS responders' mental health and wellbeing</li> <li>Stress</li> <li>Anxiety</li> <li>Infection of FRS responders</li> <li>Loss of working time.</li> <li>Unwarranted impact on the NHS.</li> </ul>	1	<ul> <li>FRS to utilise Staff for this activity</li> <li>Health and Safety brief to reiterate points in in section A2</li> <li>Information to be shared to all potential Staff re what the activity will entail</li> <li>Training to be given prior to activity commencing</li> <li>Minimal persons exposed for the minimum duration</li> </ul>	1	3	3		

		<ul> <li>to occupational health need</li> <li>If personnel become symptomatic they will self- isolate and follow test and trace guidance</li> <li>Staff to be instructed that those who during this activity have had close contact (as defined in official guidance) with a confirmed COVID-19 patient should inform their appropriate manager</li> <li>Early engagement of safety representatives via joint H&amp;S</li> </ul>
Inadequate welfare and hygiene facilities provided	<ul> <li>Stress</li> <li>Anxiety</li> <li>Infection of FRS responders from bio- hazards</li> <li>Adverse effect on FRS responders' mental health and wellbeing</li> <li>Loss of working time.</li> <li>Potential exposure to COVID-19</li> <li>Unwarranted impact on the NHS.</li> <li>Reputational damage to the Service</li> </ul>	<ul> <li>committee meetings to assist in debriefing the work activity</li> <li>Health and Safety brief to reiterate signs and symptoms of COVID-19</li> <li>Training/guidance to be given prior to activity commencing</li> <li>Suitable facilities for adequate hand hygiene to be adopted and adhered to</li> <li>Suitable facilities for practitioners to change clothing</li> <li>Showering &amp; washing facilities to be provided</li> <li>Ensure staff have support available for advice with regards to occupational health needs.</li> <li>Staff to be instructed that those who during this activity have had close contact (as defined in official guidance) with a confirmed COVID-19 patient should inform their appropriate manager</li> <li>Seek medical advice - NHS 111 or 999 if medical emergency.</li> <li>Ensure staff have support available for advice with regards to occupational health needs.</li> <li>Access to professional counselling services to be communicated to staff.</li> <li>Employee Assistance Programme or service equivalent to be flagged and highlighted to all staff</li> <li>Review the risk assessment to ensure suitable and sufficient control measures are in place</li> </ul>

Post activity considerations	FRS personnel becoming infected or showing symptoms of an infection.	<ul> <li>Stress</li> <li>Anxiety</li> <li>Psychological stress</li> <li>Adverse effect on FRS personnel mental health and well being</li> <li>Further transmission of COVID-19 within the workplace</li> <li>Spreading the transmission to home premise</li> <li>Loss of working time.</li> <li>Impact on an operational response.</li> <li>Impact on the NHS.</li> <li>Reputational damage to the Service</li> </ul>	1	<ul> <li>Early engagement of safety representatives via joint H&amp;S committee meetings to assist in debriefing the work activity</li> <li>Health and Safety brief to reiterate signs and symptoms of COVID-19</li> <li>Personal and workplace hygiene - e.g. provision of hand sanitiser, workplace hygiene rules etc.</li> <li>Staff to be instructed that those who during this activity have had close contact (as defined in official guidance) with a confirmed COVID-19 patient should inform their appropriate manager</li> <li>Seek medical advice - NHS 111 or 999 if medical emergency.</li> <li>Inform appropriate manager.</li> <li>Ensure staff have support available for advice with regards to occupational health needs.</li> <li>Access to professional counselling services to be communicated to staff.</li> <li>Employee Assistance programme or service equivalent to be flagged and highlighted to all staff</li> <li>If personnel become symptomatic they will self- isolate and follow test and trace guidance</li> <li>Review the risk assessment to ensure suitable and sufficient control measures are in place</li> </ul>	1	5	5				
------------------------------	---	---	---	--	---	---	---	--	--	--	--

## **Appendix A**

The following guidance relates to the delivery (including entering a premise) of essential items (vulnerable persons) during period of COVID 19.

## **Section A - General Assumptions:**

- 1. COVID -19 PPE mentioned within this risk assessment is based upon standard infection control precautions below a-e
  - a. FFP3 respirators must be worn whenever 'aerosol generating procedures' (AGP) are taking place. AGP's include
    - i. intubation, extubation and related procedures
    - ii. manual ventilation and open suctioning of the respiratory tract (including the upper respiratory tract)
    - iii. induction of sputum (cough)

FFP3 masks must be compliant with BS EN149:200.1 **NOTE**: If wearing a FFP3 that is not fluid resistant, a full face shield/visor **must** be worn in these cases.

- b. FFP2 or Fluid resistant type IIR mask non 'aerosol generating procedures'
- c. Long sleeved disposable apron/gown
- d. Disposable gloves
- e. Eye protection -full face shield/visor or polycarbonate safety spectacles or equivalent

Items of PPE b & d will be donned at all times from the time the activity commences until the activity is concluded when they will then be safely and hygienically disposed of. Items of PPE a, c & e will be provided and will be available for immediate use to each individual staff undertaking the activity. These items to be donned when an event occurs or a situation arises whereby FRS assistance may be required and/or the activity presents any anticipated/likely risk of contamination with splashes, aerosol, exhaled breath, droplets of blood or other body fluids.

- 2. FRS personnel involved in the activity of delivery (including entering a premise) of essential items (vulnerable persons) during period of COVID 19 activity will have received relevant and appropriate information, instruction & training.
- 3. FRS personnel will wear the correct Service provided work wear (See Section B) and as a minimum RPE/PPE appropriate to the task of delivery of essential items (vulnerable persons) during period of COVID 19 activity see Section A1.
- 4. FRS personnel involved in the activity of delivery of essential items (vulnerable persons) during period of COVID 19 activity must have received information, instruction & training in the safe use of any associated equipment.
- 5. Any equipment used for the activity of delivery of essential items (vulnerable persons) during period of COVID 19 activity must have first been the subject of an appropriate inspection, maintenance and servicing regime.
- 6. All additional activities must be under supervision by a competent person

- 7. Partner agencies must receive information, instruction, training and supervision where appropriate to work safely within the FRS identified safe systems of work.
- 8. FRS personnel involved in the activity of delivery of essential items (vulnerable persons) during period of COVID 19 activity must have first received relevant manual handling information/training and any follow up refresher training as required. (See Section B)
- 9. All FRS personnel are all fit and well (See Section B)
- 10. A safety briefing/induction must be given to all personnel.
- 11. A debrief of the additional activity will be undertaken at routine intervals whilst the additional activity is being undertaken.
- 12. Safe systems of work identified in this and any subsequent risk assessments will be adhered to with all applicable HSE guidance and ACoPs applied as a minimum standard

## Section B - relevant documents/guidance as of the date of initial assessment:

- 1. Tri-partite/NJC agreements
- 2. Guide to donning and doffing standard PPE
- 3. Social distance guidance
- 4. Insert service work wear policy
- 5. Insert service fitness policy
- 6. Insert service manual handling policy
- 7. HSE RR1052 The effect of wearer stubble on the protection given by Filtering Face pieces Class 3 (FFP3) and Half Masks