



NFCC Operational Response Conference

Monday 26th and Tuesday 27th February
Chesford Grange Hotel, Kenilworth, Warwickshire

26th February

11.30 – 13.00 **Registration, lunch and networking**

13.00 – 13.30 Welcome and scene setting – Mark Hardingham, NFCC Chair and CFO John Roberts, NFCC Operations Committee Chair

13.30 – 14.15 The outcome of the NFCC Operational Guidance review – why the review took place, the revised processes and the benefits – Dan Daly, Head of Continuous improvement, NFCC and Alex Guthrie, Content Assurance Officer, NFCC

14.15 – 15.00 NFCC OPRR Committee (ops response & fire control hub) business plan, a look ahead to the key priorities – CFO John Roberts and Kerry Blair, Head of Operational Response and Fire Control Hub, NFCC

15.00 – 15.30 **Coffee and networking**

15.30 – 16.15 Fire Control Guidance Project – Kerry Blair and Claire Taylor, Fire Control Lead Officer, NFCC

16.15 – 17.00 The role of the NFCC Implementation Team and how to utilise the team to get the most from our guidance for your FRS - Nick Brennan, Implementation Liaison Manager, NFCC

17.00 – 17.15 Close of day one

19.30 **Networking dinner for all attendees**

27th February

09.15 – 09.30 Welcome back and recap of day one

09.30 – 11.15 The Manchester Arena Inquiry

2 hour, 8 minutes – our story, our learning from GMC – Jim Willmott, Greater Manchester Fire and Rescue Service

MAI Recommendations progress and interoperability – CFO Peter Heath, NFCC
MAI and JESIP/ interoperability Lead, and Ian Robinson, Area Manager, Tyne &
Wear FRS

11.15 – 11.45 Coffee and networking

11.45 – 12.30 National Organisational learning – The importance of sharing and the benefits it
brings to your service – Simon Davis, Head of Implementation, Programmes and
Projects, NFCC

A focus on National Operational Learning and JOL – DCFO Stewart Nicholson,
Chair of NOLUG

12.30 – 13.15 The Grenfell Tower Inquiry – reflections on progress to date and a look forward –
Mark Hardingham and John Roberts

13.15 Lunch and depart