



NFCC Members Spring Conference - Shaping The Future

Monday 22nd and Tuesday 23rd April
Leicester Marriott Hotel, Smith Way, Grove Park, Enderby, Leicester LE19 1SW

22nd April

- 11.30 – 13.00** **Registration, lunch and networking**
- 13.00 – 13.45 Welcome and Chairs Update– Mark Hardingham, NFCC Chair
- 13.45 – 14.45 Keynote address - Jaee Samant, Director General of Public Safety, Home Office
- 14.45 – 15.30 Minimum Service Levels - Zoe Wilkinson, Deputy Director, Fire Safety.
Home Office
- 15.30 – 16.00** **Coffee and networking**
- 16.00 – 16.20 National assets, including Ukraine convoy updates – Home Office, NFCC and
FireAid – Rob MacDougall, NFCC FireAid Lead
- 16.20 – 16.35 Challenging the traditional concepts of a mobilising system - Andy Kerr, Principal
Client Director & Sector Lead, NEC Software Solutions
- 16.35 – 17.00 Crisis Line:6 months on – Dr Jill Tolfrey, CEO and Richard Welch, The Fire
Fighters Chairty
- 17.00 – 17.30 NFCC – Who we are; what we do to support you – Susannah Hancock NFCC
CEO
- 17.30 Close of day one
- 19.30** **Networking dinner for all attendees including the National Apprenticeship
Awards**

23rd April

- 09.00 – 09.05 Welcome back and recap of day one
- 09.05 – 09.30 Fire Standards Update – Suzanne McCarthy – Chair, Fire Standards Board
- 09.30 – 10.30 Keynote Culture presentation – Sal Naseem, Inclusive Culture Expert
- 10.30 – 11.00 Update on the NFCC Culture Action Plan – Rob MacDougall, NFCC People Lead
- 11.00 – 11.30** **Coffee and networking**
- 11.30 – 12.00 Keynote Address – Shadow Fire Minister Alex Norris MP

- 12.00 – 12.30 NFCC member Engagement and Digital Transformation – Steven Adams, Head of Strategy, Insight and Portfolio
- 12.30 – 13.00 State of Fire and HMICFRS Priorities – HMCI Andy Cooke, HMICFRS
- 13.00 Lunch and depart**
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